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| **Job ID :** | 349817 | **Job Title** | ServiceNow Technical Architect |
| **Location :** | Seattle, WA | **Desired Skills :** | Service Now |
| **Job Function :** | TECHNOLOGY | **Need Experience :** | 8-15 years |
| **Role:** | Technical Architect | **Role Type :** | Onsite |
| **Send Resumes to :** | resumes@taurusbiz.com | **Qualifications :** | BACHELOR OF COMPUTER SCIENCE |
| **Description :**   * Lead the design and architecture of Service Now solutions, including custom applications and integrations, that meet client needs and industry best practices. * Provide technical leadership and mentorship to development teams to ensure the successful execution of Service Now projects. * Perform assessments and evaluations of existing Service Now implementations, offering recommendations for improvements. * Responsible for developing/administering technical solutions on the Service Now platform to satisfy the business needs of the IT department and beyond. * Applies Good practice web programming techniques to configure robust solutions utilizing the Service Now platform while making informed recommendations to process users. * Applies innovative technology to business processes to develop new solutions and troubleshoot issues * Consults with business analyst/Process Leaders to develop appropriate technical solutions in Service Now * Follows up on outstanding development needs and provides timely status reports to the project manager * Advises on options, risk and impacts on business/ITIL processes.   ****Qualifications:****   * 10 to 15 years experienced in administration/implementation/configuration of an ITSM solution in medium to large organization * 5 to 8 years’ experience in administration/implementation/configuration of Service Now in the areas of ITSM, ITBM, ITOM, ITAM (not limited to) and Scoped Application solution * Experienced in ITIL Process Definition, Integration Solutions, Architecture level configurations, Converting Business Requirements into Technical Solutions * Lead at least a couple of Implementation projects in different Service Now modules including Scoped applications and 1 complete Implementation life cycle for Service Now * Service Now custom application design and development experience * Past work experience with industry leading providers of ITSM tools.   **Employee Benefits Summary:**   * Discretionary Annual Incentive. * Comprehensive Medical Coverage: Medical & Health, Dental & Vision, Disability Planning & Insurance, Pet Insurance Plans. * Family Support: Maternal & Parental Leaves. * Insurance Options: Auto & Home Insurance, Identity Theft Protection. * Convenience & Professional Growth: Commuter Benefits & Certification & Training Reimbursement. * Time Off: Vacation, Time Off, Sick Leave & Holidays. * Legal & Financial Assistance: Legal Assistance, 401K Plan, Performance Bonus, College Fund, Student Loan Refinancing. | | | |
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| **Reviewed By**: | Swathi G | **Date**: | 03/27/2025 |
| **Approved By**: | Ram S | **Date**: | 03/27/2025 |
| **Last Updated By**: | Swathi G | **Date/Time**: | 03/27/2025 |