|  |  |  |  |
| --- | --- | --- | --- |
| **Job ID :** | 349817 | **Job Title** | ServiceNow Technical Architect |
| **Location :** | Seattle, WA | **Desired Skills :** | Service Now |
| **Job Function :** | TECHNOLOGY | **Need Experience :** | 8-15 years |
| **Role:** | Technical Architect | **Role Type :** | Onsite |
| **Send Resumes to :** | resumes@taurusbiz.com | **Qualifications :** | BACHELOR OF COMPUTER SCIENCE |
| **Description :*** Lead the design and architecture of Service Now solutions, including custom applications and integrations, that meet client needs and industry best practices.
* Provide technical leadership and mentorship to development teams to ensure the successful execution of Service Now projects.
* Perform assessments and evaluations of existing Service Now implementations, offering recommendations for improvements.
* Responsible for developing/administering technical solutions on the Service Now platform to satisfy the business needs of the IT department and beyond.
* Applies Good practice web programming techniques to configure robust solutions utilizing the Service Now platform while making informed recommendations to process users.
* Applies innovative technology to business processes to develop new solutions and troubleshoot issues
* Consults with business analyst/Process Leaders to develop appropriate technical solutions in Service Now
* Follows up on outstanding development needs and provides timely status reports to the project manager
* Advises on options, risk and impacts on business/ITIL processes.

****Qualifications:***** 10 to 15 years experienced in administration/implementation/configuration of an ITSM solution in medium to large organization
* 5 to 8 years’ experience in administration/implementation/configuration of Service Now in the areas of ITSM, ITBM, ITOM, ITAM (not limited to) and Scoped Application solution
* Experienced in ITIL Process Definition, Integration Solutions, Architecture level configurations, Converting Business Requirements into Technical Solutions
* Lead at least a couple of Implementation projects in different Service Now modules including Scoped applications and 1 complete Implementation life cycle for Service Now
* Service Now custom application design and development experience
* Past work experience with industry leading providers of ITSM tools.

  **Employee Benefits Summary:*** Discretionary Annual Incentive.
* Comprehensive Medical Coverage: Medical & Health, Dental & Vision, Disability Planning & Insurance, Pet Insurance Plans.
* Family Support: Maternal & Parental Leaves.
* Insurance Options: Auto & Home Insurance, Identity Theft Protection.
* Convenience & Professional Growth: Commuter Benefits & Certification & Training Reimbursement.
* Time Off: Vacation, Time Off, Sick Leave & Holidays.
* Legal & Financial Assistance: Legal Assistance, 401K Plan, Performance Bonus, College Fund, Student Loan Refinancing.
 |
|  |

|  |  |  |  |
| --- | --- | --- | --- |
| **Reviewed By**: | Swathi G | **Date**: | 03/27/2025 |
| **Approved By**: | Ram S | **Date**: | 03/27/2025 |
| **Last Updated By**: | Swathi G | **Date/Time**: | 03/27/2025 |