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| **Job ID :** | 354063 | **Job Title** | MAC Operating System Engineer |
| **Location :** | Atlanta, GA | **Desired Skills :** | Desktop |
| **Job Function :** | TECHNOLOGY | **Need Experience :** | 5 - 8 years of experience |
| **Role:** | Engineer | **Send Resumes to :** | resumes@taurusbiz.com |
| **Description :**   * 5+ years of experience in managing mac devices in a large scale environment. * Proven experience in managing and supporting Mac devices in an enterprise environment. * Proficiency with Mac management tools such as ****Jamf Pro and Apple Business Manager.**** * Strong understanding of macOS operating system, configuration, and security. * Experience with scripting languages such as Bash, Python, or Apple Script. * Patching and Application packaging as per organization requirements for mac devices. * Familiarity with configuration management databases (CMDB) and IT service management (ITSM) tools * Experience with mobile device management (MDM) solutions * Knowledge of network protocols and security practices. * Experience with integration of Mac devices in a mixed OS environment (Windows/Linux). * Excellent problem-solving ,root cause analysis and troubleshooting skills. * Strong communication and interpersonal skills. * Ability to work independently and as part of a team. * Certification in Apple Certified Support Professional (ACSP) or Apple Certified IT Professional (ACITP) is preferred.   ****Roles & Responsibilities:****   * Design and implement standard configurations for Mac devices in line with organizational policies and security standards. * Deploy and manage Mac devices using tools like Jamf Pro and Apple Business Manager. * Ensure seamless integration of new devices into the existing infrastructure. * Package, deploy, and update software applications on Mac devices. * Utilize software packaging tools and deployment scripts to streamline application distribution. * Manage licenses and ensure compliance with software agreements. * Maintain accurate records of all Mac devices, including hardware, software, and peripheral inventories. * Track device life cycle, from procurement through disposal, ensuring proper documentation and compliance. * Implement and manage security measures to protect Mac devices, including antivirus, encryption, and endpoint protection tools. * Conduct regular security assessments and vulnerability scans on Mac endpoints. * Regularly deploy security patches and updates to Mac devices. * Monitor patch compliance and generate reports to ensure all systems are up-to-date and secure. * Implement and manage encryption solutions (FileVault) to ensure data protection. * Ready to adapt to changes in new technology and work in new MDM solutions * Develop and maintain data backup and recovery procedures for Mac device s. * Provide Tier 2 and Tier 3 support for Mac-related hardware and software issues. * Diagnose and resolve complex technical problems, escalating to vendors when necessary. * Create and maintain detailed documentation for Mac configurations, procedures, and troubleshooting guides. * Conduct training sessions and provide user support on Mac best practices and security. * Develop and maintain automation scripts to streamline Mac device management tasks. * Utilize languages such as Bash, Python, or Apple Script for scripting automation. * Identify repetitive tasks and create automated solutions to enhance efficiency and accuracy. * Implement and maintain automated workflows for software deployment, configuration management, and device monitoring. * Collaborate with IT teams, security teams, and other stakeholders to ensure seamless Mac device integration. * Provide technical expertise and guidance in cross-functional projects related to Mac devices. * Lead or participate in projects related to Mac device deployment, upgrades, and migrations. * Manage project timelines, resources, and deliverables to ensure successful completion. * Stay updated with the latest trends, technologies, and best practices in Mac management. * Solicit feedback from end-users and stakeholders to identify areas for improvement. * Innovate and implement new solutions to improve the Mac user experience and operational efficiency. | | | |
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| **Reviewed By**: | Swathi G | **Date**: | 03/25/2025 |
| **Approved By**: | Ram S | **Date**: | 03/25/2025 |
| **Last Updated By**: | Swathi G | **Date/Time**: | 03/25/2025 |