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| Job Title: | Transportation Technician 3 | Job Code/ Req#: | 64022 |
| Department/Group: | TN DOT | Position Type: | Contract |
| Duration : | 02/27/2025 - 06/30/2025 | Date Posted: | 02/13/2025 |
| Expenses Allowed | No | Posting Expires: | 02/20/2025 |
| **Location :** | On Site**Address** 7238 Regions Ln Knoxville, Tennessee 37914Candidate Must Be Local | **Quantity Requested :** | 2 |
| **Additional Location Details (City, State) :** | Knoxville | **Candidate Location (city,state)** | Knox and surrounding counties preferred. |
| **Level/Salary Range :** | $25/hr on C2C | **Send Resumes to :** | resumes@taurusbiz.com |
| **Schedule:** |
| **Days**Monday No Tuesday Yes Wednesday Yes Thursday Yes Friday Yes Saturday No Sunday No **Hours/Day**9.5**Time Zone**EST**\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_****Shifts Start Time End Time Description Active**Shift 1 2:30PM 12:00AM Evening Shift Yes**\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_****Description**A senior level position that ensures safe and efficient traffic movement and monitors roadways including detecting, confirming, updating, and responding to scheduled and unscheduled traffic incidents, congestion, and travel time imbalances. ***The initial contract will be for 60 days, but is subject to extension upon good performance.*** ***2 employee need for evening shift:*** *• Evening Shift (2 employees): 2:30 pm - 12:00 am (Tuesday, Wednesday, & Thursday); 2:30 pm -* *11:30 pm (Friday)* **Tasks include:** • Senior level operator position performing functions with minimal supervision and to established procedures. • To perform all duties and may defer the most complex issues to a supervisor. • May serve as “shift team leader” to facilitate the smooth and balanced operation of the control room.• May train new operators and provide guidance to more junior operators. • To operate various computer-based traffic management systems to manage traffic and incidents on roadways and improve traffic conditions. • To monitor roadways and detection systems. • To monitor all traffic devices and computer equipment associated with the system. • To maintain advanced knowledge on the operation of all traffic equipment, computers and software associated with the traffic systems. • To utilize traffic equipment for incident management and the improvement of travel time, safety, and quality of life of the traveling motorists and toll customers. • To continually checks the accuracy and validity of the messages displayed on all DMS and 511. • To be aware of all 511 messages broadcast-ed on a particular system. • To enter incident information into computer systems using traffic software. • To become familiar with the roadways and understands the purpose and location of each traffic device (i.e. detector stations, CCTV, and 511). • To alert operator staff to new and existing memos. • To use SOG to detect, dispatch, monitor, and document roadway incidents. • To confer with partners (highway patrol, Service Patrols, Local Law Enforcement, Fire Rescue, etc.) as well as adjacent Traffic Management Centers or other DOT Regions to coordinate resources for incidents that may affect regional travel. • To dispatch Service Patrols and assists Service Patrols with other tasks, such as phone calls, etc. • To perform other duties as assigned.**Qualifications**

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| **Type** | **Category** | **Qualification** | **Description** | **Competency** | **Required** |
| Software | Database | Microsoft Access | Experience operating computers |  | No |
| Software | Others | Internet |  |  | No |
| Skills | Others | Verbal Communication | Good communication skills – oral, in writing, reports, clear communication over radio, dispatch experience |  | No |

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| **Reviewed By:** | Swathi G | **Date:** | 02/13/2025 |
| **Approved By:** | Ram S | **Date:** | 02/13/2025 |
| **Last Updated By:** | Swathi G | **Date/Time:** | 02/13/2025 |