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| Job Title: | Transportation Technician 3 | Job Code/ Req#: | 64258 |
| Department/Group: | TN DOT | Position Type: | Contract |
| Duration : | 05/02/2025 - 06/30/2025 | Date Posted: | 04/14/2025 |
| Expenses Allowed | Yes | Posting Expires: | 04/25/2025 |
| **Location :** | On Site**Address** 7500 VOLKSWAGEN DR CHATTANOOGA, Tennessee 37416Candidate Must Be Local | **Quantity Requested :** | 1 |
| **Level/Salary Range :** | $20/hr on C2C | Send Resumes to : | resumes@taurusbiz.com |
| **Schedule:** |
| **Days**Monday No Tuesday No Wednesday Yes Thursday Yes Friday Yes Saturday Yes Sunday No**Hours/Day**10**Time Zone**EST**\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_****Shifts Start Time End Time Description Active**Shift 1 2:00PM 12:00AM Evening Yes\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**Description**An advanced level position that ensures safe and efficient traffic movement and monitors roadways including detecting, confirming, updating, and responding to scheduled and unscheduled traffic incidents, congestion, and travel time imbalances. The initial contract will be for 30-90 days but is subject to extension upon good performance. **1 employee needed for an evening shift (I Shift)** -Wednesday at 4:30 P.M. until Midnight -Thursday evening at 2:00 P.M. until Midnight -Friday evening at 2:00 P.M until Midnight -Saturday evening 2:00 P.M. until Midnight **Tasks include:** • Advanced level operator position performing functions with minimal supervision and to established procedures. • To perform all duties and may defer the most complex issues to a supervisor. • To operate various computer-based traffic management systems to manage traffic and incidents onroadways and improve traffic conditions. • To monitor roadways via surveillance cameras and detection systems. • To monitor all traffic devices and computer equipment associated with the system. • To maintain advanced knowledge on the operation of all traffic equipment, computers and software associated with the traffic systems. • To utilize traffic equipment for incident management and the improvement of travel time, safety, and quality of life of the traveling motorists and toll customers. • To continually checks the accuracy and validity of the messages displayed on all DMS and 511. • To be aware of all 511 messages broadcast-ed on a particular system. • To enter incident information into computer systems using traffic software. • To become familiar with the roadways and understands the purpose and location of each traffic device (i.e. detector stations, CCTV, and 511). • To alert operator staff to new and existing memos. • To use SOG to detect, dispatch, monitor, and document roadway incidents. • To confer with partners (highway patrol, Service Patrols, Local Law Enforcement, Fire Rescue, etc.) as well as adjacent Traffic Management Centers or other DOT Regions to coordinate resources for incidents that may affect regional travel. • To dispatch Service Patrols and assists Service Patrols with other tasks, such as phone calls, etc. • To perform other duties as assigned. • DISPATCH OR CALL CENTER EXPERIENCE A PLUS**Qualifications**

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| **Type** | **Category** | **Qualification** | **Description** | **Competency** | **Required** |
| Software | Database | Microsoft Access |  | Novice (1-3 Years) | Yes |
| Skills | Others | Customer Service | Experience a plus | Novice (1-3 Years) | Yes |
| Skills | Others | Customer Service Skills | Experience a plus | Novice (1-3 Years) | Yes |
| Skills | Others | Data Entry | Experience a plus | Novice (1-3 Years) | Yes |
| Skills | Others | Emailing |  | Novice (1-3 Years) | Yes |
| Software | Others | Microsoft Excel |  | Novice (1-3 Years) | Yes |
| Software | Others | Microsoft Word |  | Novice (1-3 Years) | Yes |
| Skills | Others | Printing and Copying |  | Novice (1-3 Years) | Yes |
| Skills | Others | Technical Skills | 2 years of experience as TMC Technician or directcomparable experience | Novice (1-3 Years) | Yes |
| Skills | Others | Typing | Experience a plus | Novice (1-3 Years) | Yes |
| Skills | Others | Verbal Communication | Good communication skills -oral, writing, clear communication over radio, dispatch experience | Novice (1-3 Years) | Yes |

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| **Reviewed By:** | Swathi G | **Date:** | 04/14/2025 |
| **Approved By:** | Ram S | **Date:** | 04/14/2025 |
| **Last Updated By:** | Swathi G | **Date/Time:** | 04/14/2025 |